

## 2 - Choosing a Home Health Agency

### Home Health Agency Checklist

Use this checklist to help you compare and choose a home health agency.

Name and Location of Home Health Agency \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

| The Agency:   | Yes | No | Comments |
|---|-----|----|----------|
| 1. Is Medicare-certified.   |     |    |          |
| 2. Is Medicaid-certified.   |     |    |          |
| 3. Offers the specific health care services I need (like nursing or <a href="#">physical therapy</a> ).   |     |    |          |
| 4. Meets my special needs (like language or cultural preference).   |     |    |          |
| 5. Offers the personal care services I need (like help bathing, dressing, and using the bathroom).  |     |    |          |
| 6. Offers the support services I need (like help with laundry, cooking, shopping, or housekeeping), or can help me arrange for additional services, such as Meals on Wheels, that I may need. |     |    |          |
| 7. Has staff available to provide the type and hours of care my doctor ordered, and can start when I need them.   |     |    |          |
| 8. Is recommended by my hospital discharge planner, doctor, or social worker.   |     |    |          |
| 9. Has staff available at night and on weekends for emergencies.  |     |    |          |
| 10. Explained what my insurance will cover, and what I must pay out-of-pocket.  |     |    |          |
| 11. Does background checks on all staff.  |     |    |          |
| 12. Has letters from satisfied patients, family members, and doctors that testify to the home health agency staff providing good care.  |     |    |          |